



10 DAY MONEY BACK GUARANTEE RETURNS FORM

Returns must be made within 10 days of the purchase date

PLEASE ENSURE ALL RETURNED ITEMS ARE IN THEIR ORIGINAL PACKAGING AND ENSURING THAT THE PRODUCT IS IN THE SAME CONDITION AS YOU RECEIVED IT.

- Please complete this product return form
- Package your return. Include this completed product return form.
- Send package via insured carrier to:

Number One Fitness
455 Blenheim Road
Sockburn, Christchurch
New Zealand

If you have queries in completing this form please contact us
 email us at enquiry@no1fitness.co.nz or phone our Customer Service Team on (NZ) 0800 222 190

STEP ONE: Please provide your details

Today's Date: _____ Order Number: _____
 Your full name: _____ Contact Ph: _____
 Email address: _____

STEP TWO: Please indicate desired choice

- Exchange *(changing size, colour, or an alternative product)*
 Refund
 Other _____

STEP THREE: List the items you are returning

QTY	DESCRIPTION	COLOUR/SIZE	PRICE EACH	TOTAL \$

Explanation _____

STEP FOUR: List the items you wish to order (Exchange / Replacement) – **you will be charged shipping costs**

QTY	DESCRIPTION	COLOUR/SIZE	PRICE EACH	TOTAL \$

Exchange/Replacement: Please allow up to 7 working days for an exchange to be processed once the package arrives at our office.

Refund Details/Payment

Due to banking systems, please allow up to 5 working days for refunds to appear back onto your account once processed

- Refund to Credit Card
 The refund will be returned to the same credit card used in the purchase. Your card number is not required.
- Refund to bank account
 Refunds to a bank account only apply when the original payment has been made by direct credit or the payment credit card has been cancelled.
 Bank account: _____

Additional Payment Details

where the exchange/replacement is of greater value

Credit Card Details for additional payments

- VISA Master Card
- Card number: _____

- Name on Card: _____
- Expiry Date: ____/____
- Amount to be charged: \$ _____